

“Working Together to End Homelessness in Schuylkill County.”



ANNUAL REPORT 2024

Servants to All

Email: servantstoall@comcast.net

Tel: 570-729-2917

4 South Centre Street

Website: www.servantstoall.org

Fax: 570-728-2918

Pottsville, PA 17901

FROM DESK OF THE EXECUTIVE DIRECTOR

As we reflect on the past year, I am both humbled and inspired by the unwavering support and dedication of our community. Together, we have weathered challenges and celebrated triumphs, all while steadfastly committed to our mission of providing hope, shelter, and a path to stability for those experiencing homelessness.

A Year in Review

This year, our shelter provided emergency shelter to over 295 individuals and families, a testament to the growing need in our community. Through your generous donations and volunteer efforts, we were able to serve over 5,678 nights of shelter and assist countless individuals in finding permanent housing solutions.

Programs and Initiatives

- **Emergency Shelter:** Our emergency shelter program continues to be the cornerstone of our services, offering immediate relief and safety to those in crisis. This year, we expanded our capacity and enhanced our facilities to better serve our guests.
- **Supportive Services:** Servants to All provides necessities such as food, clothing, and hygiene products to any member of the community in need of assistance. We also added Psychiatric Services through St. Luke's to the Street Medicine program. These services are designed to empower our guests and provide them with the tools they need to rebuild their lives.
- **Community Partnerships:** Collaboration with local businesses, faith-based organizations, and government agencies has been crucial to our success. Together, we have created a network of support that extends beyond our shelter's walls, ensuring that our guests have access to the resources they need to thrive.

Looking Ahead

As we move forward, we remain committed to adapting and evolving to meet the needs of our community. In the coming year, we plan to expand our outreach efforts, enhance our support services, and continue advocating for systemic change to address the root causes of homelessness.

A Heartfelt Thank You

None of this would be possible without the generosity and compassion of our supporters. Whether you have donated your time, resources, or funds, you have made a profound impact on the lives of those we serve. On behalf of our staff, volunteers, and guests, I extend our deepest gratitude.

Together, we can create a brighter future for all.



With heartfelt thanks,

Jeanette Triano Sinn
Executive Director

ABOUT SERVANTS TO ALL

Mission

Through the Love of the Father, we work to restore dignity, build integrity, instill accountability, and thus transform the lives of poor and displaced individuals and families. Our programs are tailored to foster self-reliance and sustainability by empowering individuals to make positive life choices. Because we are God's first, we are servants to all.

Vision

We believe in "community"; a cohesive society which encourages, supports, and provides opportunity for each member to realize the highest and best use of their God given talents. Being uniquely created by God with talent and dignity; every individual, especially the poor, homeless, and elderly, is meant by God to support and be supported by their community in order to create growth and flourish. No person is a solitary being.



About Us

Servants to All is a 501 (C)(3) nonprofit organization that provides services to the homeless and those at risk of homelessness in Schuylkill. Servants to All is Schuylkill County's only homeless emergency shelter that serves the public. In addition, Servants to All provides emergency housing, homeless prevention, street outreach, street medicine, case management, and supportive services such as emergency food, clothing, and transportation. Servants to All is open to the community in need and there are no fees for any services. We assist a great number of clients who are either homeless, at risk of homelessness, or experiencing other extreme financial difficulty.

Our Story

On September 26, 2012 Servants to All incorporated and was granted tax exempt status under Section 501 (c)(3) of the IRS Code. From February 2014 to May 7, 2014 Servants to All operated a temporary winter shelter and rotated its program between churches. On December 1, 2014 Servants to All purchased the day program building located on Centre Street in Pottsville. From December 8, 2014 through March 15, 2015 Servants to All opened to distribute clothing and supplies to the poor and homeless during the cold winter months. On June 19, 2015, Servants to All was granted an occupancy permit from the City. November 11, 2015, Servants to All opened My Father's House. On November 15, 2016, Servants to All opened its overnight men's shelter in permanent location in Pottsville and has been striving since. In February 2018, Servants to All expended services to both men and women at the overnight shelter.

In December 2019, Servants to All began our Street Outreach program, and in January 2020 we incorporated Homeless Prevention services. Servants to All also became a Connect to Home: Coordinated Entry System of Eastern PA Access Site and began to provide services in August 2019. Servants to All receives a large influx of referrals for families in need of shelter. Access Sites coordinate and manage access, assessment, prioritization and referrals to housing and services for any person(s) experiencing or at imminent risk of homelessness.

Servants to All and the St Luke's Rural Family Medicine Residency began a "street medicine" program in November of 2022. It is designed to provide walk-in primary care services to clients of Servants to All. The Rural Residency sees patients on Thursday afternoons from 1:00 pm - 3:00 pm., and Psychiatric services are offered every other week. Tele-med is also available.

Today, we have one centralized location where they can receive housing, meals, and case management to fit their needs. Supportive services such as transportation, assistance with housing applications, benefits, or employment, goal planning, health and wellness, and referrals to human service agencies are also provided.

Target Population

Servants to All assists vulnerable populations such as veterans, people with disabilities, re-entry population from incarceration, families and youth. Servants to All also supports the needs of the elderly in collaboration with local Senior Services and Adult Protective Services. We seek out and serve individuals who are sleeping in places not meant for human habitation, people being discharged from an institution with no permanent residence available, people who would be discharged from an institution if there was a permanent residence available, displaced victim of domestic violence, and those at risk of homelessness due to financial difficulty. There are no fees for any serves provided by Servants to All.

Our Programs

EMERGENCY SHELTER

Servants to All operates an emergency shelter program and temporary shelter assistance. Servants to All utilizes single room occupancies for individuals. For clients with unique needs that exceed overnight shelter and where it has been determined that no other appropriate shelter is available, Servants to All may cover the cost of providing temporary shelter in hotels and motels through vouchers. Servants to All is a short-term housing program designed to assist homeless individuals while working to obtain permanent housing. Housing may be extended beyond thirty days if the client is actively working on their goals established with their case manager and is compliant with program guidelines.

DAY PROGRAM SERVICES

Servants to All provides necessities such as food, clothing, and hygiene products to any member of the community in need of assistance. Homeless clients are also provided with food, clothing, laundry machines, transportation, and funding for replacement identification documents and prescription co-payments. Computer workstations, mentors, motivational speakers, and spiritual support are also offered.

PA 211 CES ACCESS SITE

Servants to All began providing service as the point of access from Coordinated Entry to the homeless system in Schuylkill County.

CASE MANAGEMENT

Case management services are essential in helping the homeless achieve permanent and stabilized housing and sustainable independence. Case managers assist clients with goal planning, housing, and employment goals. In-person meetings occur between the case workers and the client to facilitate the goal-setting process and to discuss progress daily.

MOTEL VOUCHERS

Servants to All utilizes hotel/motel vouchers for individuals or families that are homeless and in need of temporary shelter when the shelter program is at capacity, or households may require special accommodation. If there is not a vacancy in the shelter program, a hotel/motel voucher may be provided. Hotel/motel vouchers are not intended for long term placement.

CODE BLUE

Hotel/motel vouchers are critical during the winter months due to the lack of a physical code blue shelter. Local police are authorized to issue motels vouchers after hours or on the weekends on behalf of Servants to All if they encounter a homeless individual or family. Vouchers may be provided at a local motel for those who are homeless on the street, in an unheated structure, or place not appropriate for human habitation. Clients are provided with accommodations at local hotels that allow clients a private space to sleep, eat and bathe.

STREET OUTREACH

Servants to All provides essential services necessary to reach out to unsheltered homeless people and connects them with emergency shelter, housing, or critical services. Street Outreach focuses on supporting homeless households in achieving some form of permanent, sustainable housing. Our Street Outreach Case Manager implements engagement activities including locating, identifying, and building relationships with unsheltered homeless people. Case management provides immediate support, intervention, and connections with homeless assistance programs and/or mainstream social services and housing programs. The Case Manager will connect those identified through Street Outreach and provide them with urgent, non-facility-based care to unsheltered homeless people who are unwilling or unable to access emergency shelter, housing, or an appropriate facility.

STREET MEDICINE / WALK IN CLINIC

Street Medicine is the practice of providing medical care to unsheltered people experiencing homelessness in locations like encampments, parks, and under bridges. Many reasons prevent people experiencing homelessness from accessing medical treatment in traditional settings. Street medicine providers can provide the same primary care services on the street as they can in physical clinics. Patients are identified by outreach coordinators, medical advocates, or other community partners. The Rural Residency program sees patients at Servants to All on Thursday afternoons regardless of their ability to pay. Patients with urgent needs have been seen through telemedicine. Previously, these patients were utilizing urgent care or the emergency department for simple things like getting routine medications refilled. Often, patients would wait weeks to see a primary care physician in the area. Because the partnership with St. Luke's Rural Residency program functions as a federally designated Rural Health Clinic, patients are seen as home visits, even if their home is temporary. Rural Residency has conducted multiple patient encounters, including seeing patients in wooded encampments and at Servants to All.



HOMELESS PREVENTION

Servants to All's homeless prevention services include Case Management, Financial Assistance, and Rental Assistance. A Housing Stability Case Manager works with the client to develop a housing-oriented goal plan to obtain housing stabilization, assists with planning and attaining goals, and housing applications. Eligible participants are enrolled in the program, and verification of documentation is completed of the client's financial, housing, and family size. Income is verified in accordance with the HUD income eligibility guidelines, individuals and families must have annual incomes below thirty percent (30%) of the area median income. The process enables case managers to identify barriers preventing the client from becoming self-sufficient. During case management a client Goal Plan is developed. Rental assistance and financial assistance may be provided to individuals and families who are at imminent risk, or at risk of homelessness.

IMPACT IN 2024

| | Households Served |
|---|-------------------|
| Emergency Shelter | 121 |
| Motel Vouchers | 210 |
| Supportive Services | 795 |
| Homeless Prevention | 150 |
| Rental Assistance | 94 |
| Street Outreach | 68 |
| 211 Referrals | 864 |
| <ul style="list-style-type: none"> Emergency Shelter | 356 |
| <ul style="list-style-type: none"> Homeless Prevention | 410 |
| <ul style="list-style-type: none"> Street Outreach | 108 |

A Story of Transformation and Renewal

At Servants to All, we recently had the privilege of supporting a client with a profound history of challenges, including severe mental illness, substance use disorder, and multiple incarcerations. Despite his struggles and current housing crisis, he arrived at the shelter with a positive attitude and a strong determination to turn his life around.

During his time in the shelter, he actively worked toward building a stable future. He began utilizing outpatient services to address his long-standing challenges and took steps to replace his identifying documentation, enabling him to complete housing applications for a more permanent solution. With the help of shelter case managers, he was referred to a transitional living program, where he could continue receiving long-term support as he worked to build a foundation of stability.

Today, he is thriving in his new transitional housing. He has secured full-time employment, purchased a car, and is diligently saving to reunite with his wife and children, who live in another area. He has reconnected with his family and looks forward to physically reuniting with them. He plans to carry forward the tools and lessons learned during his time with Servants to All and the transitional program to become a stable father, provider, and husband.

His story is a powerful testament to the resilience of the human spirit and the transformative impact of comprehensive support services. At Servants to All, we are honored to be part of his journey toward hope and renewal.

A Journey to Stability: Overcoming Housing and Employment

When we first connected with our client, she faced significant challenges—a recent eviction notice marked her second in less than a year. As a documented immigrant with limited English proficiency, finding stable employment had been an uphill battle. After losing her previous job, she struggled to make ends meet and was on the brink of housing insecurity.

Through dedicated case management and personalized support, we worked together to address her immediate needs. She successfully secured employment, but her income still fell short of covering the cost of living. Recognizing this gap, we collaborated to identify a long-term solution: subsidized housing to ensure lasting stability.

With determination and guidance, she secured a unit through the Housing Choice Voucher program. To help her take this crucial step, Servants to All provided financial assistance for the security deposit. Today, she continues to thrive in her new home, enjoying the stability and peace of mind she worked so hard to achieve.

Sonya's Journey of Hope

Sonya first connected with Servants to All through street outreach, coming and going over time as she navigated life's challenges. During these visits, case managers worked with her to address her immediate needs, offering a helping hand wherever it was needed. Sonya faced the harsh reality of homelessness for an extended period, living in abandoned buildings and unsafe conditions.

Despite these obstacles, Sonya took a brave step toward change, seeking out the services that could help her rebuild her life. Through her own determination and the support she received, Sonya made the decision to follow a new path—one rooted in hope and positive choices. She later called Servants to All to share her progress and triumphs, exemplifying how anyone, regardless of their past decisions or the time it takes, can choose to transform their life.

Sonya's story is a powerful reminder that every journey begins with a single step—and change is always possible.



FINANCIAL OVERVIEW 2024

STATEMENT OF ACTIVITIES FOR THE YEAR ENDING 12/31/24

SERVANTS TO ALL

Actual/Budget Comparison

For the Twelve Months Ending December 31, 2024

| | 12 Months |
|--------------------------------|-----------------------|
| Income | |
| Corporate Contributions | \$ 15,014.37 |
| Foundation Grants | \$ 489,382.38 |
| Fundraising Events | \$ 3,025.27 |
| Individual Donations | \$ 50,447.26 |
| Government Grants | \$ 22,615.63 |
| Interest Income | \$ 7,111.29 |
| Total Income | \$ 587,596.20 |
| Expenses | |
| Wages | \$ 219,211.05 |
| Wage Taxes | \$ 20,460.80 |
| Health Insurance | \$ 8,631.29 |
| Staff Training & Conferences | \$ 349.95 |
| Client Services | \$ 268.21 |
| Hotel Voucher | \$ 41,411.99 |
| Rent Assistance | \$ 125,921.90 |
| Rooming Houses | \$ 119,153.00 |
| Client Transportation | \$ 3,144.56 |
| Addiction & Recovery Services | \$ 323.41 |
| Other Client Assistance | \$ 5,704.19 |
| Utilities | \$ 12,206.77 |
| Repairs and Maintenance | \$ 10,375.06 |
| Telephone, Telecommunications | \$ 1,381.35 |
| Office Expense | \$ 8,367.50 |
| Advertising | \$ - |
| Staff Travel | \$ 580.06 |
| Automobile expenses | \$ 2,657.44 |
| General Business Fees | \$ 206.84 |
| Software & Computers | \$ 93.97 |
| Fundraising Expenses | \$ - |
| Contracted Services | \$ 18,086.44 |
| Legal & Professional | \$ 7,334.00 |
| Miscellaneous | \$ 846.20 |
| Insurance - Building | \$ 7,074.61 |
| General Liability Insurance | \$ 2,416.80 |
| Directors & Officers Insurance | \$ 4,290.00 |
| Depreciation Expense | \$ 10,491.96 |
| Total Expenses | \$ 630,989.35 |
| Surplus/(Deficit) | \$ (43,393.15) |

BOARD OF DIRECTOR

2025 EXECUTIVE BOARD

- **PRESIDENT** - Gerald Achenbach, Ed.D. - Past Housing Director
- **VICE PRESIDENT** - Michael Scheidel, M.Ed - Co-Founder of Little Peace Farm
- **TREASURER** - Brendt Geiger - Inventory Control Manager, US Auto Force
- **SECRETARY** - Paul Domalakes, Esquire - Partner; Rubright, Domalakes, Troy & McDonald
- **PAST PRESIDENT** - Jeanne Boyer-Porter - New Life Thrift Stores, Owner

BOARD MEMBERS

- Heather DiRenzo - Berkshire Hathaway Homesale Realtor
- Teresa Santai Gaffney - Schuylkill County Register of Wills
- Wayne Herring - Rte 61 Classics and Toy Barn, LLC, Owner
- Karen Kenderdine - Mid Penn Bank, Senior Vice President & Manager of Relationship Services
- Colleen Jones- Preferred Warranties, Inc., Claims Manager
- Debra Herring - Advocate for the homeless
- Mick Stefanik - Fighter's Heaven, Executive Director
- Dale Verchick - Disability Rights Advocate
- Jeanette Triano Sinn - Servants to All, Executive Director

Acknowledging Our Past Board Members

We would like to extend our deepest gratitude to our past board members: Dr. William Gianfagna, Emily Scheidel, and Jennifer Wallace for their remarkable service and dedication. Your contributions have laid a strong foundation for our continued success and growth.

Your vision, leadership, and commitment have been instrumental in shaping our organization and guiding us through pivotal moments. The legacy of your hard work and passion continues to inspire us as we move forward.

Thank you for your invaluable service and for being an integral part of our journey. We honor and appreciate the lasting impact you have made.

STAFF

SERVANTS TO ALL

Meet Our Team



Jeanette Triano Sinn
Executive Director



Heather Boher
Intake Specialist, CRS,
Case Manager



Mary Morales
Housing Stability
Case Manager



McKenna Wychunas
Case Manager



Rachael Arndt
Street Outreach
Case Manager



Charles Kunick
Volunteer Coordinator

STAKEHOLDERS

All One Foundation

Amazon Smile

Big Lots - The Columbus Foundation

Capital Blue Cross

Catholic Women's Society of Giving

Catholic Human Service Foundation

Community Care Behavioral Health

Costco

County of Schuylkill

Delaplaine Foundation

Diocese of Allentown - Local Poverty Relief

Donald and Dorothy Stabler Foundation

Eastern PA Continuum of Care

Fighter's Heaven

First Federal Community Foundation

Geisinger

Guz's Charitable Project

Home4Good

Home Depot

Housing Alliance of Pennsylvania

Lowe's Heroes

M&T Bank

Moses Taylor Foundation

Northeastern PA Alliance

PA Housing Finance Agency

Pennsylvania Housing Alliance

Pottsville Rotary

Same Kind Foundation

Santander Bank

Schuylkill County Bar Association

Schuylkill County Council of Churches

Schuylkill Community Action

Schuylkill Community Area Foundation

Schuylkill County Affordable Trust Fund

Schuylkill County Office of Mental Health

Service Access and Management, Inc.

Solar Innovations - Solar Cares

Stewardship Ministries

The Columbus Foundation - Big Lots

The County of Schuylkill

The Delaplaine Foundation

The United Way - Schuylkill County
(Emergency Food & Shelter Program)

The Weinberg Foundation

UPMC

US Venture

Walmart

Walton Ebert Agency

Wells Fargo

FOR MORE INFORMATION PLEASE CONTACT:

SERVANTS TO ALL - MY FATHER'S HOUSE
4 SOUTH CENTRE STREET
POTTSVILLE, PA 17901

PHONE: (570) 728-2917

SHELTER INTAKES: (570) 900-1161

STREET OUTREACH: (570) 573-3449





FAX: (570) 728-2918

EMAIL: SERVANTSTOALL@COMCAST.NET

WWW.SERVANTSTOALL.ORG



Visit us at:

 <https://www.facebook.com/www.servantstoall.org>
 [linkedin.com/in/servants-to-all-my-father-s-house-a30295103](https://www.linkedin.com/in/servants-to-all-my-father-s-house-a30295103)
 <https://www.twitter.com/servantstoall>
 <https://www.instagram.com/stamfh>