

“Working Together to End Homelessness in Schuylkill County.”



ANNUAL REPORT 2021

Servants to All

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ABOUT SERVANTS TO ALL

Mission

Through the Love of the Father, we work to restore dignity, build integrity, instill accountability, and thus transform the lives of poor and displaced individuals and families. Our programs are tailored to foster self-reliance and sustainability by empowering individuals to make positive life choices. Because we are God's first, we are servants to all.



Vision

We believe in “community”; a cohesive society which encourages, supports, and provides opportunity for each member to realize the highest and best use of their God given talents. Being uniquely created by God with talent and dignity; every individual, especially the poor, homeless, and elderly, is meant by God to support and be supported by their community in order to create growth and flourish. No person is a solitary being.

About Us

On September 26, 2012 Servants to All incorporated and was granted tax exempt status under Section 501 (c)(3) of the IRS Code. From February 2014 to May 7, 2014 Servants to All operated a temporary winter shelter and rotated its program between churches. On December 1, 2014 Servants to All purchased the day program building located on Centre Street in Pottsville. From December 8, 2014 through March 15, 2015 Servants to All opened to distribute clothing and supplies to the poor and homeless during the cold winter months. On June 19, 2015, Servants to All was granted an occupancy permit from the City. November 11, 2015, Servants to All opened My Father's House. On November 15, 2016, Servants to All opened its overnight men's shelter in permanent location in Pottsville and has been striving since. In February 2018, Servants to All expended services to both men and women at the overnight shelter.

In December 2019, Servants to All began our Street Outreach program, and in January 2020 we incorporated Homeless Prevention services. Servants to All also became a Connect To Home: Coordinated Entry System (CES) of Eastern PA Access Site and began to provide services in August 2019. Servants to All receives a large influx of referrals for families in need of shelter. Access Sites coordinate and manage access, assessment, prioritization and referrals to housing and services for any person(s) experiencing or at imminent risk of homelessness.

Today, Servants to All employees five full time and numerous volunteers that continue the work that our board of directors began in 2012. The board of directors began Servants to All with the mission to help those in need. The current board is comprised of individuals from Schuylkill County that bring diverse skills, experience, and perspective to the program. We have one centralized location where they can receive housing, meals, and case management to fit their needs. These individuals are offered supportive services that may include transportation, assistance with housing applications, benefits, or employment, goal planning, health and wellness, educational, and referrals to human service agencies.

Services Provided

Servants to All is a faith based program, and the only emergency shelter program in Schuylkill County that serves the general population. The agency is also the point of access from Coordinated Entry to the homeless system. The program provides emergency shelter to the homeless, homeless prevention, street outreach, supportive services, and daily case manager services.

Target Population

Servants to All assists vulnerable populations such as veterans, persons with disabilities, re-entry population from incarceration, families and youth. Servants to All also supports the needs of the elderly in collaboration with local Senior Services and Adult Protective Services. We seek out and serve individuals who are sleeping in places not meant for human habitation, people being discharged from an institution with no permanent residence available, people who would be discharged from an institution if there was a permanent residence available, displaced victims of domestic violence, and those at risk of homelessness due to financial difficulty. There are no fees for any serves provided by Servants to All.



PROGRAMS

EMERGENCY SHELTER

Servants to All operates an emergency shelter program and temporary shelter assistance. Servants to All utilizes SRO's (single room occupancies) for individual, and families shelter rooms for families with minor children. For clients with unique needs that exceed overnight shelter and where it has been determined that no other appropriate shelter is available, Servants to All may cover the cost of providing temporary shelter in hotels and motels through vouchers. Servants to All is a short-term housing program designed to assisted homeless individuals while working to obtain permanent housing. Housing may be extended beyond thirty days if the client is activity working on their goals established with their case manager and is compliant with program guidelines.

SUPPORTIVE SERVICES

Servants to All provides basic necessities such as food, clothing, and hygiene products to any member of the community in need of assistance. Homeless clients are also provided food, clothing, laundry machines, transportation, and funding for replacement identification documents and prescription co-payments. Computer workstations, mentors, motivational speakers, and spiritual support are also offered.

CASE MANAGEMENT

Case management services is essential in helping the homeless achieve permanent and stabilized housing and sustainable independence. Case managers assist clients with goal planning, housing, and employment goals. In-person meetings occur between the case workers and the client to facilitate the goal-setting process and to discuss progress daily.

MOTEL VOUCHERS

Servants to All utilizes hotel/motel vouchers for individuals or families that are homeless and in need of temporary shelter when the shelter program is at capacity, individuals may require special accommodations, or clients present after normal business hours. If there is not a vacancy in the shelter program, a hotel/motel voucher may be provided. Hotel/motel vouchers are not intended for long term placement.

COVID

Servants to All provides emergency shelter and case manager services for those who may experiencing homeless due to COVID or are homeless due to quarantine exposure to COVID. Servants to All may provide a motel voucher or a single occupancy room as available. Due to Covid, Servants to All has limited in person access to emergency services only.

CODE BLUE

Hotel/motel vouchers are a critical during the winter months due to the lack of a physical code blue shelter. Local police and emergency personnel are authorized to

issue motel vouchers after in the evening or on the weekends on behalf of Servants to All, if they encounter a homeless individual or family. Vouchers may be provided at a local motel for those who are homeless on the street, in an unheated structure, or place not appropriate for human habitation. Clients are provided accommodations at local hotels that allow clients a private space to sleep, eat and bathe.

STREET OUTREACH

Servants to All provides essential services necessary to reach out to unsheltered homeless people; connect them with emergency shelter, housing, or critical services; and provide urgent, non-facility-based care to unsheltered homeless people who are unwilling or unable to access emergency shelter, housing, or an appropriate health facility. Servants to All's Street Outreach focuses on supporting homeless households in achieving some form of permanent, sustainable housing.

The Street Outreach Case Manager implements engagement activities including locating, identifying, and building relationships with unsheltered homeless people. The case manager provides immediate support, intervention, and connections with homeless assistance programs and/or mainstream social services and housing programs. The Case Manager will connect those identified through Street Outreach activities with emergency shelter, housing, or critical services, and provide urgent, non-facility-based care to unsheltered homeless people who are unwilling or unable to access emergency shelter, housing, or an appropriate facility.

HOMELESS PREVENTION

Servants to All provides homeless prevention services that include Case Management, Financial Assistance, and Rental Assistance. A Housing Stability Case Manager works with the client to develop a housing-oriented goal plan to obtain housing stabilization, assists with planning and attaining goals, and housing applications. Eligible participants are enrolled in the program, and verification of documentation is completed of the client's financial, housing, and family size. Income is verified in accordance with the HUD income eligibility guidelines, individuals and families must have annual incomes below thirty percent (30%) of the area median income. The process enables case managers to identify barriers preventing the client from becoming self-sufficient. During case management a client Goal Plan is developed. Rental assistance and financial assistance may be provided to individuals and families who are at imminent risk, or at risk of homelessness.

PA 211 CES ACCESS SITE

Servants to All began providing service as the point of access from Coordinated Entry to the homeless system in Schuylkill County.

IMPACT IN 2021

2021	Clients Served
Emergency Shelter	259
Motel Vouchers	100
Supportive Services	334
Homeless Prevention	48
Street Outreach	50

Meet Dennis

In the dark cold of night, Dennis shivered alone, jonesing for his next fix. He lay in the woods, the cold hard ground below him. Wishing for four walls and a bed to call his own. He did not know his up from down. This was his "so called" life. Dennis made the call. He made it good. He called those three numbers that echoed in his head, 211. The next few moments were a blur. The referral was made. He stumbled into what would be the building that would change his life forever. He felt he couldn't do it alone. He needed people behind him to lift him up. Dennis utilized Servants to All as a way to set his goals and work on them. Dennis made it. He is now 8 months clean, working, building his relationship with his daughter, and has a home to stay in. Dennis always had it within him to succeed, sometimes you just need someone willing to walk with you when you can't do things alone.

Meet Antoinette

From Brooklyn NY, were she struggled with one devastating loss after another; she lost her mother, cousin, oldest sister, and her former step father all within rapid succession. A young girl in the city, lost without the support system she relied on spiraled into a deep depression. She stopped caring for herself, she lost hope, and stopped believing there was anything good in this world. Anntonette bounced around in NY, then to New Jersey but nothing ever worked out for her. She had become so depressed that she began to plan her suicide. Thoughts of her disappointing her mother was the only thing that stopped her from taking her own life. She made a final move to Pennsylvania for what she hoped would be a fresh start. Anntonette found the courage to ask for help from Servants to All, outside of her comfort zone, wounded and looking for someone to show her there is hope. While working with the shelter program she says that the staff helped her to learn to focus on herself, motivated her to do better for herself, and encouraged her to believe in herself and her dreams. Staff pushed her to consider Job Corps, which she really didn't even want to entertain at first. However, after some time she realized this would be the best plan to accomplish many of her goals. Today, Anntonette is enrolled at Job Corps in the Culinary Arts program, and is pursuing her passion. She quickly became a shining star at her campus that the staff and educators there have asked her to run for student council president. She has found happiness, her passion, and HOPE. She states that if it wasn't for Servants to All believing in her, she wouldn't be where she is now.

FINANCIAL OVERVIEW 2021

STATEMENT OF ACTIVITIES FOR THE YEAR ENDING 12/31/21

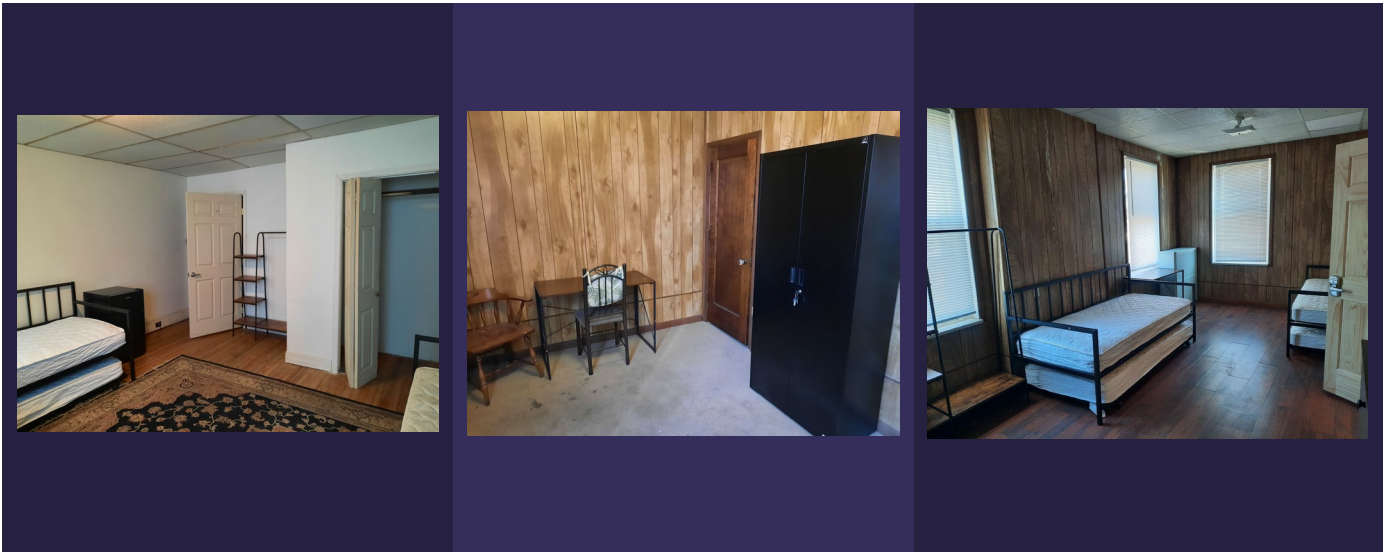
SERVANTS TO ALL
Budget to Actual Comparison
For the Period Ending December 31, 2021

	<u>ACTUAL</u> <u>TO DATE</u> <u>12 Month</u>
Income	
Corporate Contributions	\$66,241.
Foundation Grants	\$75,533.
Fundraising Events	\$16,447.
Individual Donations	\$147,950.
Government Grants	\$254,733.
<u>Program Income</u>	<u>\$186,547.</u>
Total Income	\$747,451
Expenses	
Wages	\$154,931.
Wage Taxes	\$13,074.
Health Insurance	\$2,394.
Workers Compensation	\$3,124.
Staff Training	\$495.
Volunteers	200
Client Services	\$9,619.
Housing Assistance	\$158,517.
Other Client Assistance	180.36
Occupancy	\$11,788.
Building Improvements	\$4,288.
Telephone, Telecommunications	\$13,447.
Office Expense	\$10,232.
Advertising	(\$20.)
General Business Fees	150
Software & Computers	6335.83
Fundraising	\$281.
Professional Services	\$17,527.
Insurance - Building	\$1,278.
General Liability Insurance	\$2,627.
Accounting	
Directors & Officers Insurance	
Total Expenses	\$412,173.
Surplus/(Deficit)	<u><u>\$335,279</u></u>

NEW PROJECTS

FAMILY SHELTER

Servants to All operates an emergency shelter program for families with minor children. Families are provided food, clothing, personal care items, access to laundry machines, transportation, and funding for replacement identification documents and prescription co-payments. Phones and computer workstations are also available. Servants to All is a short-term housing program designed to assist homeless individuals while working to obtain permanent housing. Housing may be extended beyond thirty days if the client is actively working on their goals established with their case manager and is compliant with program guidelines. Our goal is to keep children and their families in the county where they attend school with little disruption in their daily lives, while our case management staff work with them to attain permanent residence. Case management services are essential in helping homeless individuals and families achieve permanent and stabilized housing and sustainable independence. Case managers will collaborate with the Children and Youth to ensure the wellbeing of the children in the program. Case managers assist clients with goal planning, housing and employment goals. In-person meetings occur between the case workers and the client in order to facilitate the goal-setting process and to discuss progress daily.



BOARD OF DIRECTOR

2022 EXECUTIVE BOARD

- **PRESIDENT** - Jeanne Boyer-Porter - New Life Thrift Stores, Owner
- **VICE PRESIDENT** - Wayne Herring - Founder, Preferred Warranties, Inc.
- **TREASURER** - Michael Scheidel, M.Ed - *Co-Founder of Little Peace Farm*
- **SECRETARY** - William Gianfagna, MD - Physician, Geisinger Pediatrics
- **PAST PRESIDENT** - Gerald Achenbach, Ed.D. - Housing Director, Service Access & Management, Inc.

BOARD MEMBERS

- Teresa Santai Gaffney - Schuylkill County Register of Wills
- Paul Domalakes, Esquire - Partner; Rubright, Domalakes, Troy & McDonald
- Karen Kenderdine - Mid Penn Bank, Senior Vice President & Director of Relationship Services
- Aleece Hanlon, RN - Retired, Veterans Hospital
- Jennifer Wallace - *Social Worker*
- Debra Herring - Advocate for the homeless
- Emily Scheidel - Co-founder of Little Peace Farm
- Jeanette Triano Sinn - Servants to All, Executive Director

STAFF

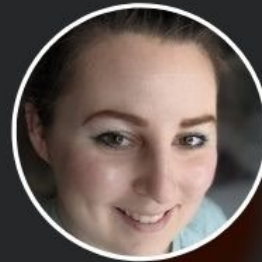
MEET *our team*



JEANETTE
*Executive
Director*



HEATHER
*Case Manager, CRS
Intake Coordinator*



RACHAEL
*Street Outreach
Case Manager*



MARY
*Housing Stability
Case Manger*



SALLY
*Family Shelter
Case Manager*



CHARLIE
*Program
Volunteer*

STAKEHOLDERS

All One Foundation

Amazon Smile

Big Lots - The Columbus Foundation

Capital Blue Cross

Catholic Women's Society of Giving

Catholic Human Service Foundation

Costco

County of Schuylkill

Delaplaine Foundation

Diocese of Allentown - Local Poverty Relief

Donald and Dorothy Stabler Foundation

First Federal Community Foundation

Geisinger

Guz's Charitable Project

Home4Good

Home Depot

Housing Alliance of Pennsylvania

Lowe's Heroes

M&T Bank

Moses Taylor Foundation

Pennsylvania Housing Alliance

Pottsville Rotary

Same Kind Foundation

Santander Bank

Schuylkill County Council of Churches

Schuylkill Community Action

Schuylkill Community Area Foundation

Schuylkill County Affordable Trust Fund

Schuylkill County Office of Mental Health

Service Access and Management, Inc.

Solar Innovations - Solar Cares

Stewardship Ministries

The Columbus Foundation - Big Lots

The County of Schuylkill

The Delaplaine Foundation

The United Way - Schuylkill County
(Emergency Food & Shelter Program)

The Weinberg Foundation

UPMC

Walmart

Wells Fargo



FOR SERVICES OR MORE INFORMATION PLEASE CONTACT:

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